

Royal Botanical Gardens Public Education Participant Behaviour Agreement

By enrolling in and participating in RBG educational public programs you agree to the following statements:

Classroom and Outdoor Programs Etiquette

- RBG programs are educational in nature and everyone in the class or outdoor program deserves respect and the right to learn for the program they have paid for in a distraction-free environment;
- Respect for the instructor and other registrants is required and expected;
- Cell phones and other electronic devices should be muted or turned off prior to class / program start time. If you are waiting for an important phone call (e.g.: from a doctor) please let the instructor know before the commencement of the program and distance yourself from others when the call comes in;
- If you disagree with what is being said or done in the program, please express yourself politely and considerately without using derogatory language. If an issue arises please speak with the instructor before or after the program or communicate with the RBG Programs Office at 905-527-1158 ext. 270 or programs@rbg.ca;
- If possible, arrive a few minutes before class begins. Have your supplies (if using supplies) and notebook ready and use the restroom prior to start time. Once the program starts, please stop personal conversations. If you arrive late, quietly take your seat or place in the group;
- You are not permitted to be in the classroom or program area until the designated start time of your program; please do not enter until a previous program has concluded.
- Please wait to the end of the program to put supplies/notebooks away or to start up personal conversations.
- Do not dominate other students' opportunity to learn. Allow others to contribute comments and questions, and the instructor to reply without interruption.

Violence and Harassment

Royal Botanical Gardens (RBG) is committed to building and preserving a safe and healthy environment for its employees, volunteers, visitors and program participants. RBG does not condone and will not tolerate harassment or acts of violence against, or by any RBG employee, volunteer, visitor or program participant. RBG will take every reasonable precaution and implement measures to prevent, investigate and correct harassment and violence and protect all from potentially violent situations.

Thank you for enjoying programs and classes at Royal Botanical Gardens and allowing other participants the same opportunity.